

The Green Sheet

Pennsylvania Board of Probation and Parole

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2013 Employee Awards Announced

On Wednesday, June 18, 2014, the Board held its annual employee award ceremony to recognize exemplary performance of employees in 2013.

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**Michael C. Potteiger
Chairman**

Henry Gaab *Michael M. Haduck Field Agent of the Year Award*

Parole Agent Henry Gaab began his Commonwealth career in 1995 as a parole agent in the Chester District Office where he continues to serve the community. With significant field experience, Agent Gaab is able to smoothly and efficiently manage a heavy caseload. An exceptional level of competence allows Agent Gaab to consistently exceed job expectations and standards while demonstrating a high degree of initiative. He is also always willing to assume additional assignments and assist his coworkers with issues.

Agent Gaab possesses interpersonal skills that are second-to-none, which have served well in de-escalating potentially volatile situations while supervising parolees. His even-natured temperament, knowledge, and steadfast approach helped earn Agent Gaab the respect of his peers as well as other law enforcement entities. He brings a positive, upbeat attitude to the office environment and has been a valuable force within his unit. Agent Gaab’s specific actions on



From left to right: Director of the Office of Field Probation and Parole Supervision Daniel McIntyre, Chester District Director Mark Carey, Parole Supervisor Antoinette Porter, Agent Henry “Harry” Gaab, Chairman Michael C. Potteiger and Eastern Region Director Tom Costa.

on January 18, 2013 exemplify his overall value and positive impact as a field agent.

On that date, Agent Gaab developed information that one of his offenders was dealing drugs and also in the possession of a weapon. Acting upon the information, Agent Gaab conducted a curfew check at the offender’s residence. Upon arrival, the offender delayed opening the door to agents and then became verbally abusive when he finally did so. A search of his living area resulted in the seizure of a .40 caliber

handgun, \$900 in cash, bundles of cocaine and various paraphernalia. New criminal charges were lodged as a result of that search and seizure.

Agent Gaab acted quickly to ensure that a dangerous offender was unable to further pursue his drug related activities. He greatly reduced the potential of harm to innocent citizens residing in Norristown Borough. Agent Gaab has truly demonstrated characteristics that represent the spirit of this award.

2013 Employee Awards

Lisa Maskulyak Employee of the Year – Administrative and Support Category

Ms. Maskulyak began employment with the Commonwealth in May of 2008 as a Clerk Typist 2 at Central Office in the Office Services Division. She was promoted to the Operations Center Monitoring Unit as an operations center monitor in January 2010. As an operations center monitor she provided instrumental support to the field staff that engage directly in public safety activities and initiatives.

In September of 2013, Ms. Maskulyak received a call reporting an incident related to a delinquent offender with a long history of domestic violence against his children and their mother.

Operations Center Monitoring Team - Lisa Terrell, Angela Connacher, Lakeisha Dunn, Scott Fetterhoff, Francesco Guido, Christine Hoffman, Crystal Keys, Lisa Maskulyak, Rosemary Washington, Dorinda Wertheimer
Group Achievement - Special Project/Assignment Category



From left to right: Director of the Office of Field Probation and Parole Supervision Daniel McIntyre, Central Services Director Colleen Fickel, Harrisburg District Director Lisa Moser, Lisa Maskulyak and Chairman Michael C. Potteiger.

Although there was a no contact order in place against the offender, he had taken his children and was en route to Las Vegas where their mother had traveled for work. Ms. Maskulyak collected vital information regarding the situation and contacted various local and out-of-state police agencies to assist with locating them. She performed further research and was able to pinpoint the offender's whereabouts in the State of Indiana.

She then contacted law enforcement authorities in Indiana and within fifteen minutes of her phone call the offender was apprehended without incident. Her diligence and willingness to go above and beyond the call of duty ensured the safety of the children and mother involved in this situation and assisted law enforcement authorities with locating and bringing a delinquent offender into custody.

Ms. Maskulyak was recently promoted to parole agent in May. After successful completion of the Basic Training Academy she will join the Philadelphia District Office.



From left to right: Dorinda Wertheimer, Director of the Office of Field Probation and Parole Supervision Daniel McIntyre, Angela Connacher, Christine Hoffman, Francesco Guido, Lakeisha Dunn, Crystal Keys, Lisa Maskulyak, Chairman Michael C. Potteiger and Central Services Director Colleen Fickel.

The Operations Monitoring Center serves as the communication HUB for CLEAN/NCIC transactions, JNET notifications, BCC absconders, electronic monitoring with GPS and RF and serves as the overall 800 hotline for the Board. The staff is presented with myriad situations including emergencies that require decisive and immediate actions. They intervene on behalf of parole supervision staff, law enforcement, and offenders quickly and effectively.

During calendar year 2013, the Operations Monitoring Center played a critical role in aiding the agency in fulfilling its public safety mission. The monthly transactions that required processing demonstrated an increase of 50% from 6,200 to over 9,300 events. These events included messages, phone calls, enrollments, hits, arrests, and warrant requests.

The center is staffed 24 hours a day, 365 days per year regardless of weather delays or office closings in order to provide continued support to field operations. The commitment and consistency to a high standard of service provided by this team is recognized and greatly appreciated throughout the agency.

2013 Employee Awards

Deb Carpenter

*Employee of the Year – Professionals
Category 1*

Ms. Carpenter began her Commonwealth employment with the Department of Corrections in November 1990. She served in various clerical and administrative capacities within the Human Resources and Administrative Offices as well as at Correctional Industries where she advanced to a correctional industries manager 1 in February 2004. Ms. Carpenter joined the Board in July 2004 as an administrative officer in the Office Services Division. In September 2013, due to a reorganization within the agency, Ms.

Altoona District Office Parole Agents – Brian Clawson & James Hauser
*Group Achievement - Public/Employee
Safety Category*

On March 27, 2013, Agents Clawson and Hauser were in the process of doing routine contacts at night when they stopped at the residence of an offender who was a Blair County probation case. When they entered the residence, the offender and another unknown male were acting strange. Both men were dressed in black and had ski masks in their back pockets. The unknown male made an attempt to exit through the back of the residence. The agents stopped the unknown male and detained both men due to safety concerns. A pat down search was conducted of each individual and a loaded Beretta .22 was found holstered on the unknown male's body. The agents contacted the Johnstown Police Department who responded to assist. They identified the unknown male as a convicted felon from New York. He was subsequently arrested and charged with a felony for possession of a firearm.



*From left to right:
Pittsburgh District
Director Larry
Ludwig, Director of
Administrative
Services Richard
Dash, Deb
Carpenter and
Chairman Michael
C. Potteiger.*

Carpenter became the Director of the Bureau of Budget and Office Services maintaining oversight of purchasing, real estate, automotive and records management programs, and telecommunications while taking on

budgetary and fiscal responsibilities. Ms. Carpenter has demonstrated her dedication and commitment to providing superior levels of support to field and operational staff in meeting the mission of the Board.

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*From left to right:
Director of the
Office of Field
Probation and
Parole
Supervision
Daniel McIntyre,
Parole Supervisor
Bernie Smith,
James Hauser,
Chairman Michael
C. Potteiger and
Western Region
Director Jay
Williams.*



A search of the residence was then conducted, which resulted in the discovery of a .357 Magnum loaded with hollow point bullets. The search also recovered a scale and a bag of white powder that was later determined to be cocaine. The discovery of these items resulted in the arrest of the supervised offender as well. Based on the strange behavior of the offender and his companion, the presence of several firearms, and the manner in which they were dressed, it was believed they were on their way to commit a violent crime. The intervention by Agents Clawson and Hauser stopped the threat posed by these men and alleviated potential harm to community members.

This is one example of the exceptional work these two agents perform on a daily basis. Their work over the prior several months resulted in a number of drug arrests, many of which involved the recovery of firearms. They are a true asset to the agency and the community they serve. Their efforts to maintain public safety is evident by their actions on this date. They are to be commended for their dedication and commitment to the mission of the Board.

2013 Employee Awards

John Janis

Employee of the Year – Officials and Administrators Category

Mr. Janis began his Commonwealth employment in May 1973 with the PA Department of Transportation where he performed clerical work through August 1983. Transitioning his career focus, Mr. Janis went to work for Lebanon County Adult Probation where served as a probation officer until he decided to return to the Board as an operations center monitor in September 2001. Mr. Janis accepted a position as a parole staff technician in the Case Management Division in February 2003, and then quickly advanced in November 2003 as a parole manager 1. Ultimately, Mr. Janis assumed oversight of the Case Analysis Division in November 2010 when he promoted to a parole manager 2. He served the Board in that capacity until his retirement in December 2013. After a brief hiatus, he returned as an annuitant in 2014 to assist in the Office of Board Secretary.

During 2013, the Board was faced with continued implementation of Act 122. Mr. Janis was instrumental in the Case Analysis Division, directly communication and relaying the ever-changing process of affecting Act 122. During the year, there were numerous changes to Board Actions, procedures, and policies, requiring overall strategic planning within the division.

Michael Davis

John D. Perkis Award

The purpose of this award is to recognize an employee whose performance demonstrates courageous and significant service to the Board and/or the community. Its aim is to recognize an employee whose job-related performance demonstrates strength of mind that enables the person to encounter danger and/or endure pain or adversity with courage and whose non-job related performance demonstrates a significant contribution to human welfare and social service.

Agent Michael Davis was introduced to Commonwealth employment when he had the opportunity to work as a Government Services Intern at the Department of Transportation in the summers of 1987 and 1988. Joining the Commonwealth in a permanent capacity in 2005, Davis began working at the Department of Corrections as a corrections officer at SCI Forest. In June 2007, Davis transferred to the Board as a parole agent with the Erie District Office where he continues to ensure public safety in the community.

On the evening of April 9, 2013, Agent Davis demonstrated the qualities that exemplify the spirit of this award. He was



Left to Right: Board Secretary Kim Barkley, John Janis and Chairman Michael C. Potteiger.

Mr. Janis spearheaded the process by making critical decisions, provided advice to senior staff, and continuously assisted his team of parole managers and staff technicians. His level of knowledge and expertise was invaluable to the division and eased the difficulties in learning and managing the implementation process.

Deb Carpenter ~

Ms. Carpenter has demonstrated her dedication and commitment to providing superior levels of support to field and operational staff in meeting the mission of the Board. In a particularly challenging project, Ms. Carpenter played a vital and integral role in overseeing the relocation of the Pittsburgh District Office due to a community improvement endeavor. She arranged and actively participated in numerous real estate site visits and negotiations, virtually all of which were rejected by a myriad of community action groups. Over the approximate eight year project, Ms. Carpenter provided ongoing support and guidance until the relocation efforts were finally able to be accomplished in June 2013. Her knowledge, attention to detail, and overwhelming support to staff allowed them to secure facility space appropriate for operational requirements of the Pittsburgh District Office.

2013 Employee Awards

making offender contacts when he arrived at a specific offender's home and found an unidentified male running from the residence and shouting "fire." Agent Davis questioned the male and was able to determine that the offender, his girlfriend, and her daughter were not home.

However, their seven year old son was at home in their downstairs apartment. Agent Davis immediately went into the downstairs apartment to assist the boy. He found the boy sleeping on the couch, roused him, and told him to exit the building. He then went into the upstairs apartment where the fire had started from the stove. It was filled with smoke and Agent Davis had difficulty breathing so he immediately left. After calling the fire department, Agent Davis stayed on

Ella Barkley

Vicki D. Weisel Institutional Agent of the Year Award

Agent Barkley's employment began in March 1996 as a clerk typist at SCI Muncy. After working in that support capacity for approximately seven years, Agent Barkley was promoted to parole agent within the institution. Agent Barkley demonstrates a very thorough understanding of the job duties and expectations of an institutional parole agent. She takes initiative in problem solving and works diligently to identify solutions to issues as they arise. Maintaining a positive attitude and work ethic, Agent Barkley serves as a highly effective mentor and role model to fellow parole staff.

During the 2013 calendar year, Agent Barkley assumed a new role from her position within SCI Muncy, which involved solely managing the Act 122 caseloads out of both Clinton and Centre County prisons. She created a brand new system for tracking the offenders to ensure their timely and accurate releases. Agent Barkley developed positive working relationships with the county staff as she traveled to their locations frequently and maintained daily communications with them. Although she endured many obstacles throughout that year related to the implementation of Act 122, Agent Barkley remained patient and optimistic as the process was streamlined. This has been a demanding role that has been accomplished in an exemplary manner.



From left to right: Director of the Office of Field Probation and Parole Supervision Daniel McIntyre, Parole Supervisor James Wright, Agent Michael Davis, Erie District Director, Patti Lightner, Chairman Michael C. Potteiger and Western Region Director Jay Williams.

the scene until they arrived and he also waited for the offender to return.

Agent Davis demonstrated a calm and purposeful manner in the face of danger to himself and others. His bravery and willingness to place himself in harm's way for the benefit of others is remarkable and should be commended. His commitment to public safety is apparent in his actions on this day as well as his general approach while supervising offenders on a regular basis.



From left to right: Director of the Office of Reentry and Quality Assurance Cindy Daub, Ella Barkley, Chairman Michael C. Potteiger, Parole Manager Terry Smith and Parole Supervisor Stacy Miller.

2013 Employee Awards

Craig Williams

Employee of the Year – Professionals 2 Category

Supervisor Williams began his Commonwealth employment as a corrections officer at SCI Greensburg in January 2000. He transferred to the Board in November 2007 as a parole agent 1 at SCI Pittsburgh where he was promoted to parole supervisor in October 2010. He is currently the parole supervisor for the Pittsburgh Institutional Unit.



From left to right: Director of the Office of Reentry and Quality Assurance Cindy Daub, Craig Williams, Chairman Michael C. Potteiger and Parole Hearing Officer Carie Everett.

Supervisor Williams displayed exemplary leadership skills throughout 2013. He maintained responsibility for both SCI Pittsburgh and the Pittsburgh Institutional Unit, which were the two units with the highest volume of workload for the Western Institutional Region 1 area. The implementation of Act 122 in January 2013 required the creation of the Pittsburgh Institutional Unit, which included two parole agents and a clerk typist position. This unit handles four contracted county jails, three parole violator centers, and numerous other county jails. Supervisor Williams actively participated in numerous meetings with DOC and BCC staff, as well as county wardens to streamline the Act 122 processes within the Pittsburgh Institutional Unit. Despite numerous vacancies, Supervisor Williams managed large caseloads and dockets while motivating staff to maximize productivity to meet and often exceed deadlines. He has shown excellent leadership skills throughout this period of growth and transition.

Ella Barkley ~

Agent Barkley deserves to be recognized for her outstanding efforts and diligence in developing an implementation system for Act 122 while maintaining her regular duties as a parole agent. Her reliability, dependability, and diligence to ensuring public safety make her an asset to the SCI Muncy parole office and to the Board as a whole.



2013 Employee Awards

Christian Stephens

Chairman's Achievement Award

This award recognizes an employee who, through his or her performance and accomplishments on and off the job, has most significantly impacted the advancement of the agency mission during the past award year.

Agent Stephens began his Commonwealth employment in July 2004 with the Board as a field agent in Philadelphia. In 2010, he transitioned to the role of Assessment, Sanctioning, and Community Resource Agent (ASCRA). Agent Stephens is an Offender Work Force Development Specialist, and Risk Reduction and "Thinking for a Change" facilitator. He is certified as a facilitator for the National Curriculum and Training Institute.

Prior to joining the Board, he was previously employed with the Philadelphia County Probation Department as a specialized agent in the Youth Violence Reduction Program. Agent Stephens also served in the U.S. Army and was honorably discharged after four years of service. He received his B.A. in Geography (Urban Planning) from Fayette State University and his M.A. in Clinical Counseling Psychology from Eastern University. In his community, Agent Stephens is the coach for the Hornets football team, which is the feeder team to the Philadelphia Soul semi-professional football team.

During the 2013 calendar year,



From left to right: Agent Christian Stephens and Chairman Michael C. Potteiger.

Agent Stephens worked on three highly visible special projects that bring prestige to the Board:

- He was selected to be the lead coordinator for "Project Safe Neighborhoods Federal Call-in." This project involves working directly with the City of Philadelphia Mayor's Office and Police Department, the FBI, the U.S. Attorney's Office, and Temple University. Offenders are called into a meeting to talk about the violence in the 22nd police district. They were identified by the Board as having a history of violence, weapons possession, and drug dealing. During the course of this meeting, they hear very important information from three factions of the community – law enforcement, members of the community, and people who can help them.
- He serves as a Board representative on the Philadelphia Re-entry Coalition, another collaborative project with the Mayor's office that involves community

stakeholders, universities and legal counsel from both the Board and the U.S. Attorney's Office. Through his leadership ability, he has motivated the Coalition sub-committees to reach their goals faster than the Coalition Co-Chairs anticipated.

- He has also been selected to participate in a program with Sesame Street to assist in curriculum development dealing with children of incarcerated parents.

Agent Stephens has gone above and beyond the duties of his ASCRA position in representing the Board. He conducts himself in a highly professional manner and exemplifies the best qualities of an excellent leader. The level of work accomplished by Agent Stephens should be recognized because his efforts in Philadelphia demonstrate true collaboration, community spirit and determination in trying to make a difference on behalf of the Board.

2013 Employee Awards

Christy Ulrich

Excellence in Leadership Award

This award signifies an employee's excellence in agency and mission leadership. Ms. Ulrich began her career with the Commonwealth in July 2001 as human relations representative 1 for the PA Human Relations Commission. She joined the Board in February 2002 as a parole agent assigned to the York Sub-Office. In April 2004, she transferred to the Harrisburg District Office where she supervised a general caseload and then eventually a specialized sex offender caseload. In August 2005, Ms. Ulrich was promoted to parole supervisor at SCI Coal Township where she served for approximately a year before returning to the field as a supervisor in the York Sub Office and afterwards in the Harrisburg District Office. In 2008, Ms. Ulrich was selected as the 2008 recipient for the Employee of the Year Award for the Professionals category for recognition of her outstanding service. Ms. Ulrich continued in the capacity of parole supervisor until May of 2012 when she was promoted to district director of the Allentown District Office where she currently serves the Board. To further enhance her skill set, Ms. Ulrich participated in the 2013 Commonwealth Leadership Development Institute program.

Ms. Ulrich has emerged as an outstanding leader who is respected by her peers and staff. She has an entertaining personality that makes her



From left to right: Board Members Lloyd White, Michael Green, Jeffrey Imboden, Leslie Grey, John Tuttle, Allentown District Director Christy Ulrich, Chairman Michael C. Potteiger, and Board Members Craig McKay, Randy Feathers and Edward Burke.

approachable and easy to communicate with. In the two years she has served as district director, Ms. Ulrich has gained the trust of her staff and worked with them to institute significant and positive changes within the Allentown District. One of the first projects Ms. Ulrich undertook as district director involved the restructuring of the district evidence room. The end product was a user friendly, organized, and efficient evidence tracking process that is being replicated throughout the state.

Another vital step taken by Ms. Ulrich has been to establish positive working relationships within the law enforcement community. She has been successful in developing collaborative relations with district attorneys and community-based providers within the five counties under her purview, ensuring cooperation and open communications. Her proactive approach within her district has fostered a progressive approach to offender supervision that impacts the chances for their safe and successful reentry into the community.

Ms. Ulrich has demonstrated the true qualities of an excellent leader. She is passionate about everything she does, whether it is helping an offender or assisting one of her agents or supervisors. Readily volunteering for any committee, Ms. Ulrich is instrumental in many of the decisions that impact the day to day operations in the field. She leads by example and is highly motivated to meet the overall mission of the Board and to protect the community through positive change.

Philosophy of the Employee Awards Program

The Employee Awards Program can only be as effective as the initiative and willingness of all Board employees to support the program.

The Pennsylvania Board of Probation and Parole’s (PBPP) Employee Awards Program, which includes the Office of Victim Advocate (OVA) and Sexual Offenders Assessment Board (SOAB) staff, is intended to recognize, award and motivate individuals for their personal and professional actions, conduct, contributions, and service. PBPP understands that employees respond positively to recognition and reward when it is deserved and earned, recognized in a timely manner and presented in the presence of co-workers.

Whether the award is for an individual’s performance or service, or his/her actions as a member of a team, work group, or committee, their exceptional effort and/or exemplary career contribute to the effectiveness, efficiency and overall reputation of the PBPP. At the same time, the Employee Awards Program also provides a forum to communicate a positive example of exceptional deeds and service from which all employees can learn and follow.





Employee Awards Committee Members

Terri Luciano, Chairperson
Equal Opportunity Specialist – Office Administrative Services

Laura Treaster, 2009 Employee of the Year – Officials & Administrators,
Information Specialist Supervisor – Communications Office



Jolynn Watkins, Human Resource Analyst 4 – Bureau of Human Resources

Paul Walters, Parole Manager 1 – Office of Board Secretary

Bill Hanna, Institutional Parole Assistant – SCI Camp Hill



Jessica Wallace, Parole Agent 2 – SCI Chester

Nicole Baker, 2012 Weisel Recipient
Parole Agent 2 – SCI Forest

Jeff Peters, Parole Agent 2 – Allentown District Office

Michael Gourley, 2012 Haduck Recipient
Parole Agent 2 – Harrisburg District Office



Congratulations to each of the 2013 PBPP Award Winners!